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January 2008

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16-601625 Issue 5

October 2008

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documents for the applications running on external servers, and the Administrator Guide for Avaya Communication Manager before attempting to administer this aspect of a CM server. Root access to the CM server is required to perform this administration. This

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document is targeted at experienced Linux administrators. The information in this document and the features described apply specifically to Communication Manager servers.

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Administrator Logins

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Manager 8.1 Simplex
vAppliance with disk
encryption support.

With this 8.1E OVA,
customers utilizing
AVP or VMware
based systems are
able to activate disk
encryption during
OVA installation. This
requires both the 8.1E
OVA and the 8.1.2
Feature Pack. File

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Manager software is

the open, highly-

reliable and

extensible IP

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solutions to
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small. It delivers rich
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capabilities and
provides for a
resilient, distributed
network of gateways
and analog, digital
and IP-based

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Avaya Aura® System

Manager is the

intuitive administration

and management tool

that brings Avaya

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Aura capabilities to
life. Avaya Aura®
System Manager
centralizes
provisioning,
maintenance and
troubleshooting to
simplify and reduce
management
complexity and
solution servicing. It is
designed to manage
all Avaya Aura
components in the

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future: System
Manager is used by
administrators who
centrally manage
multiple Avaya
applications and/or
systems, such as
Communication ...

~~Avaya Support~~
~~Products~~ Avaya
~~Aura® System~~
~~Manager~~
Communication

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Manager is a foundational element of the Avaya Aura® Platform, and delivers rich voice, video, mobility, messaging and engagement capabilities on a resilient, distributed network that supports SIP/IP-based, digital and analog communication devices. Avaya Aura

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Enablement Services
provides a rich set of
APIs and SDKs that
can be used by third
party applications to
access

Communication
Manager capabilities.

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Manager Overview

Whilst

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Manager offers a

number of native

interfaces for

administration and

reporting, developers

should use the

interfaces provided by

Avaya Aura

Application

Enablement Services

(AE Services) or

Avaya Breeze™ for

communications

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Application integration and development. For detailed information, API documentation, SDK and Client software downloads, and other technical and educational resources, go to:

~~Avaya Aura
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Issue Draft D June,~~

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2006 5 Witness
ContactStore for
Communication
Manager Release 7.7
Planning, Installation
and Administration
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Summary of Contents
for Avaya IP Office~~

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Phone Manager.

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Phone Manager

Users Guide

40DHB0002USAR

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... please check with
your System

Administrator. If this
option is greyed out
this function is not
available on your
system - please
contact your System

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PHONE MANAGER~~

~~USER MANUAL Pdf~~

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Release 5.0

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Expert Agent

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Manager, Media

Gateways and

Servers

Overview. The Avaya

Aura Contact Center

Manager

Administrator (CCMA)

Open Interface

incorporates SOAP-

and REST-based

Web service

interfaces that can be

used by third-party

applications to access

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Center management capabilities provided by CCMA. CCMA itself incorporates a graphical management interface for performing various aspects of Contact Center management.

~~Avaya Aura Contact Center Manager~~

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Manager Release

8.1.2 was made

generally available in

March 2020 as part of

Avaya Aura Platform

Release 8.1.2.

Important Information

for CDR Users With

Release 8.1.2, TLS

Encryption has been

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interface, enabling

encryption of CDR

data for primary and

secondary CDR

devices using the TLS

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